



Grandville Public Schools

Maintenance Department

March 10, 2004

Mr. Mike Conkright
Professional Pest Management
5569 Marian Court SW
Grandville MI 49418

Dear Mike:

Just a note to let you know how pleased I am with your company as it relates to the handling of Grandville Public School's Pest Management Program.

During our initial bidding process; I had some reservations awarding this important contract to a small company-since we had retained the services of a large national firm for a very long time. However, your pricing and professionalism "won" out over my concerns.

Your company has proven to be very timely and responsive-if we need you, you are there! You have developed very positive working relationships with many (custodians, secretaries, and administrators) in our school district and they all have high praise for you.

It has been a pleasure working with your company. I hope to continue this relationship as we near our next bidding period.

Sincerely,

Jack Timmer
Director of Building Operations
Grandville Public Schools